Practitioner Lodgement Update

ABSIA Forum 3 March 2016

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Roundtable and health check

- ATO / ABSIA round table held fortnightly

- ABSIA health check to be delivered to ATO bi-monthly – first in March

Health check

Performance testing and production environments
- some gains with Amazon Web Services
- SBR core (SBR1) still outperforming ATO ebMS3 (SBR2) – in some cases by up to five times the speed in completing a transaction

Health check - continued

Issues and incidents
- prioritisation process in place but is still being refined
- some issues currently set at low severity may prove to cause difficulty for Tax Agents
- issues and incidents are being resolved but not at the same rate as developers expect from ELS

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Health check - continued

Account managers
- satisfaction high from developers
- could they be used more effectively in prioritisation processes of issues and incidents

Questions?

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