

Digital Service Providers Australia New Zealand

Access Point/SMP Migration & Exit Focus Group
Meeting 2, 9 June 2022

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Today's Agenda

1. Acknowledgement of Country
2. Re-cap statements from last meeting (10 mins)
3. 'Switch' scenarios/processes (45 mins)
 1. Review and discuss scenarios
 2. Highlight questions and discussion points
4. Next steps(5 mins)

Access Point/SMP Switch & Exit scenarios

● Scenarios

1. End-user initiated switch
 1. LRG end-user
 2. SME end-user
2. Scenario 2 – Business Management Software (BMS) initiated switch
 1. BMS chooses to use a different AP (bulk transfer)
 2. BMS is removing a user, e.g. due to late payment.
3. Scenario 3 – Access Point (AP) initiated switch
 1. AP1 transfers all clients to AP2
 2. AP1 ceases activity

● Terms used

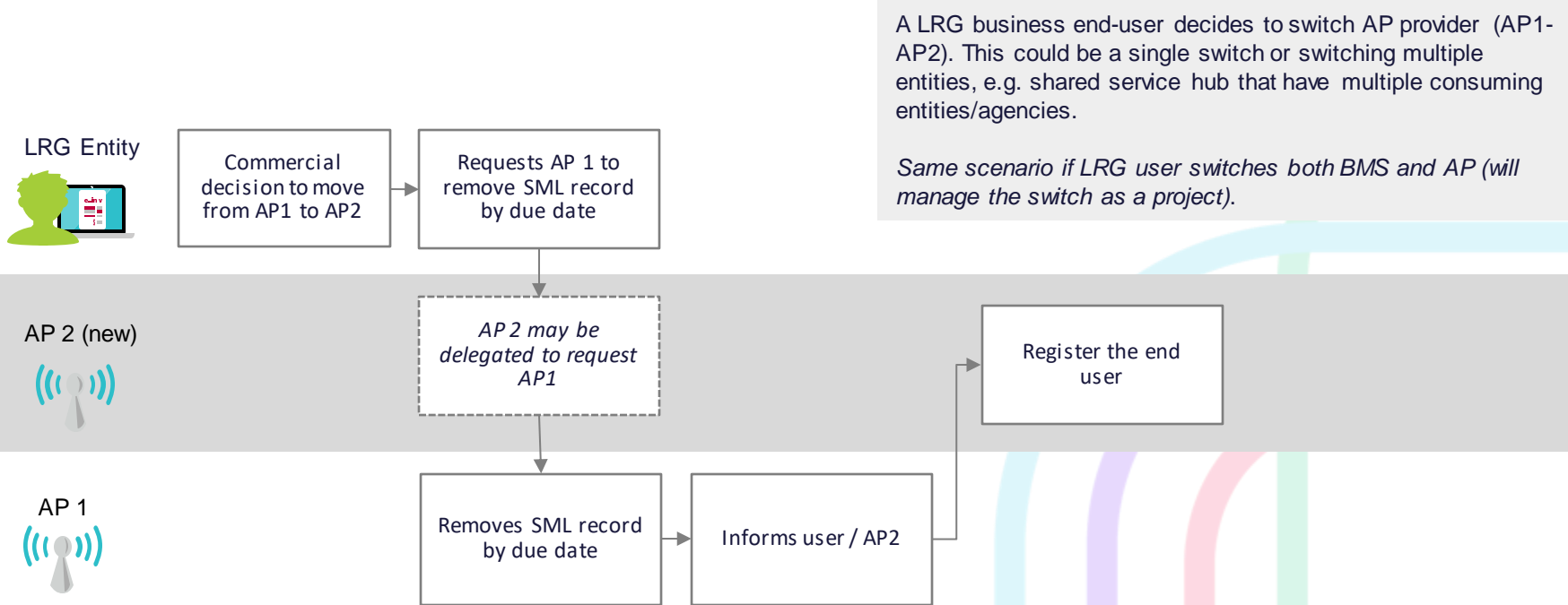
- Business Management Software (BMS) - C1 or C4's accounting/FMIS/ERP
- Access Point (AP) – Peppol access point provider

Note "AP" is used in diagrams to represent either an AP or an SMP provider, depending on the context.

Access Point/SMP Switch & Exit scenarios

1. What is the SLA for Single deregistration?
2. What is the SLA for Bulk deregistration?
3. Can an end user delegate to the gaining BMS/AP to request and arrange transition with the losing BMS / AP?
4. When the gaining BMS/AP requests the losing BMS/AP to deregister, what 'evidence' is required to prove end user authority?
5. Who should educate/support SMEs for a smooth transition (scenario1.2, 1.3 and 2.1) so that:
 1. they understand potential lose of features, e.g. invoice response
 2. they understand send/receive capabilities and makes the right choice
6. Other questions?

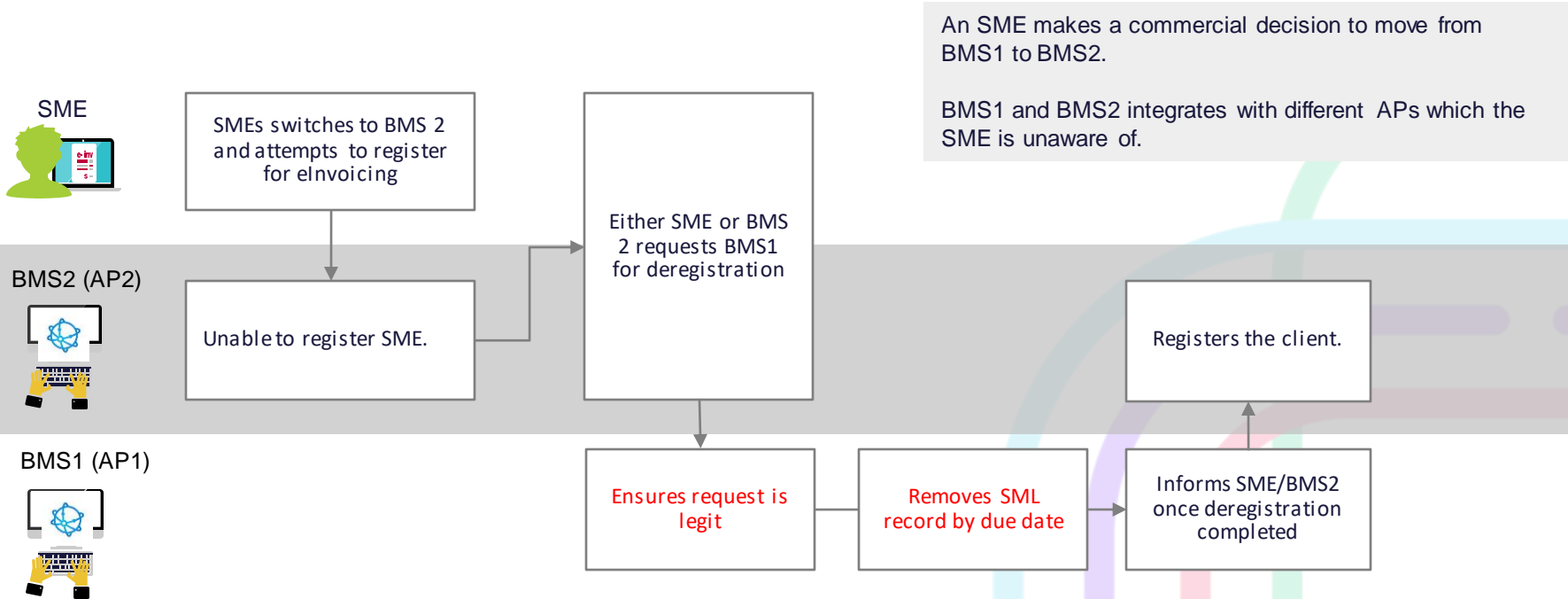
Scenario 1.1 – LRG user initiated switch



Considerations:

1. SLA: timeframe for AP1 to remove records
2. SLA: timeframe for AP1 to inform end user or AP2

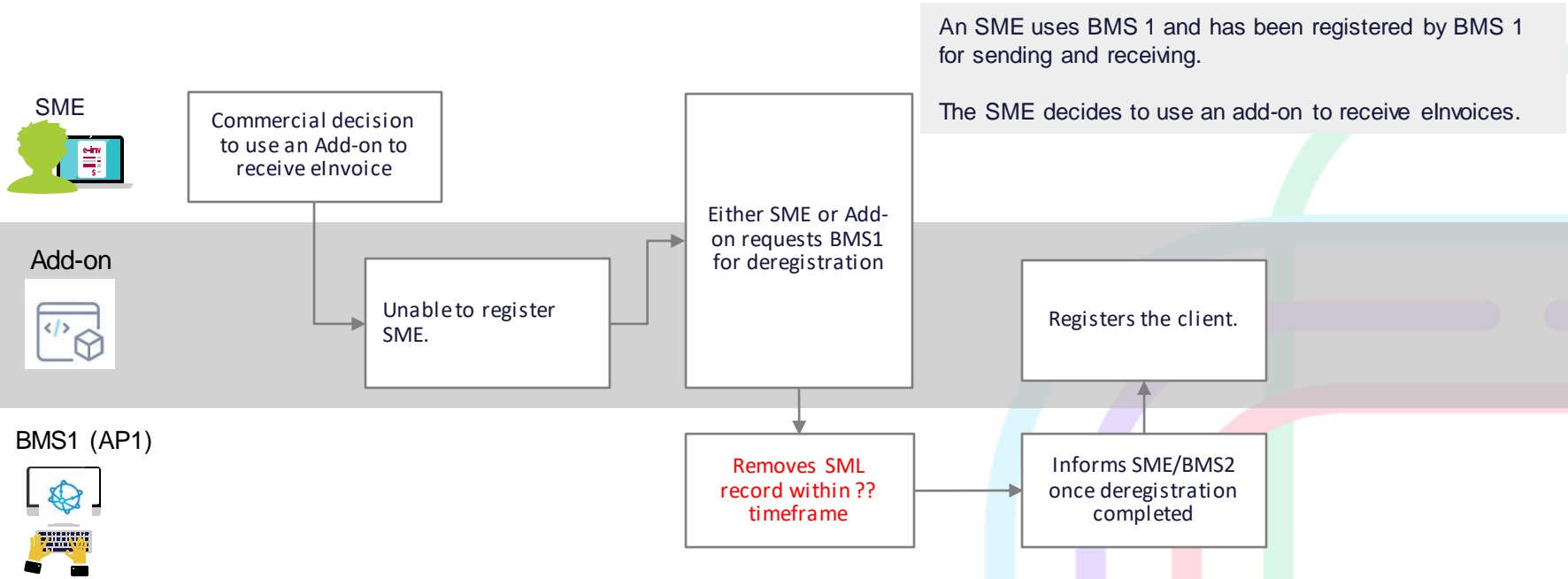
Scenario 1.2 – SME initiated switch – switching BMS



Questions/Considerations:

1. How does BMS1 and BMS2 ensure a request is legit (KYC)?
2. How does SME know what features may be lost?
3. Overlap period when both BMS1 and BMS2 can be used?

Scenario 1.3 – SME initiated switch to use an add-on

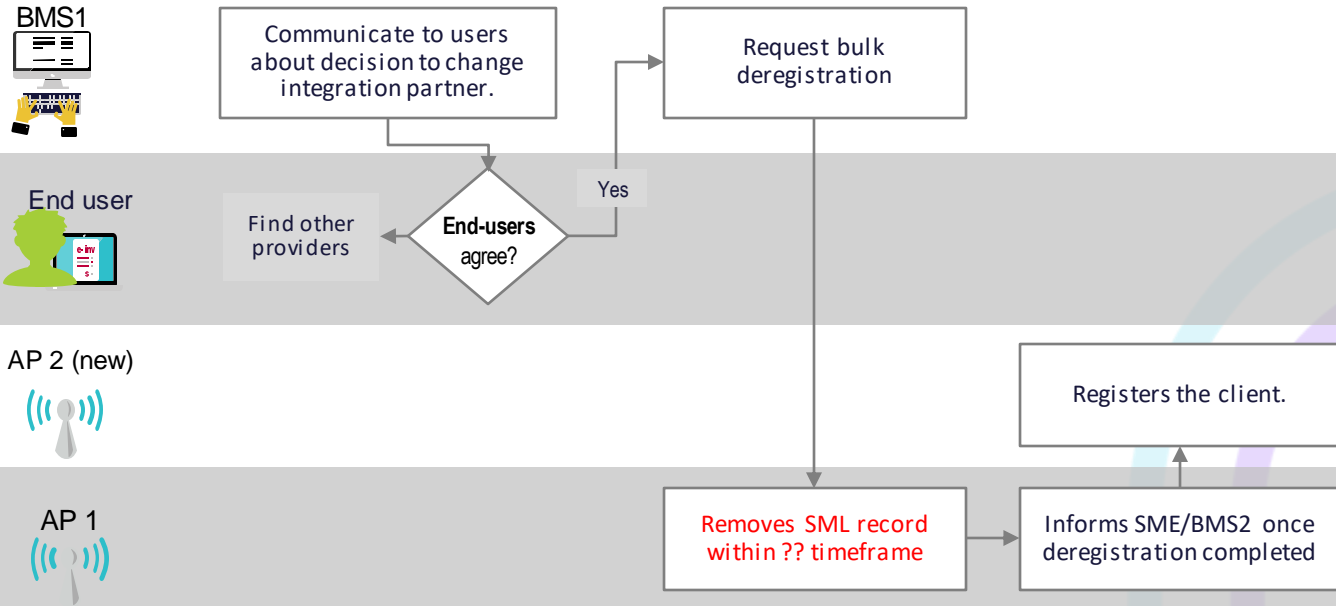


Questions for discussion:

1. How does BMS 1 ensure it is a legit request?
2. How does the SME understand 'what to request' – e.g. by switching to the add-on it means all inbound invoices will be received by the add-on? Will the SME use both BMS1 and add-on for Sending, or only use add-on to send?
3. SLA – e.g. timeframe for BMS1 (AP1) to remove records

Scenario 2.1 – BMS initiated switch (changing partner AP)

BMS' commercial decision to switch integration partner (AP1 to AP2), which will require a bulk switch.



Questions for discussion:

1. For SME clients, how do they understand potential loss of features?
2. SLA for bulk deregistration

Scenario 2.2 – BMS initiated switch

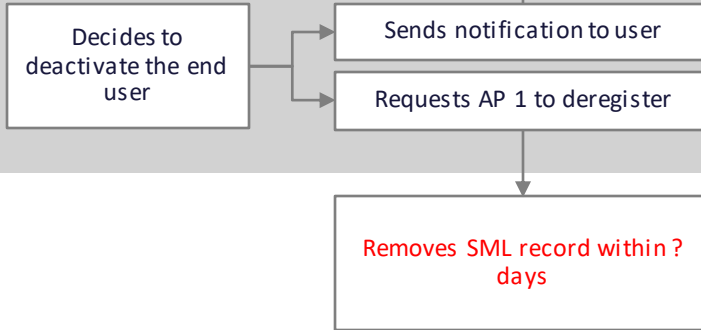
End user



BMS1



AP1



BMS integrates with AP1 as the Peppol provider.

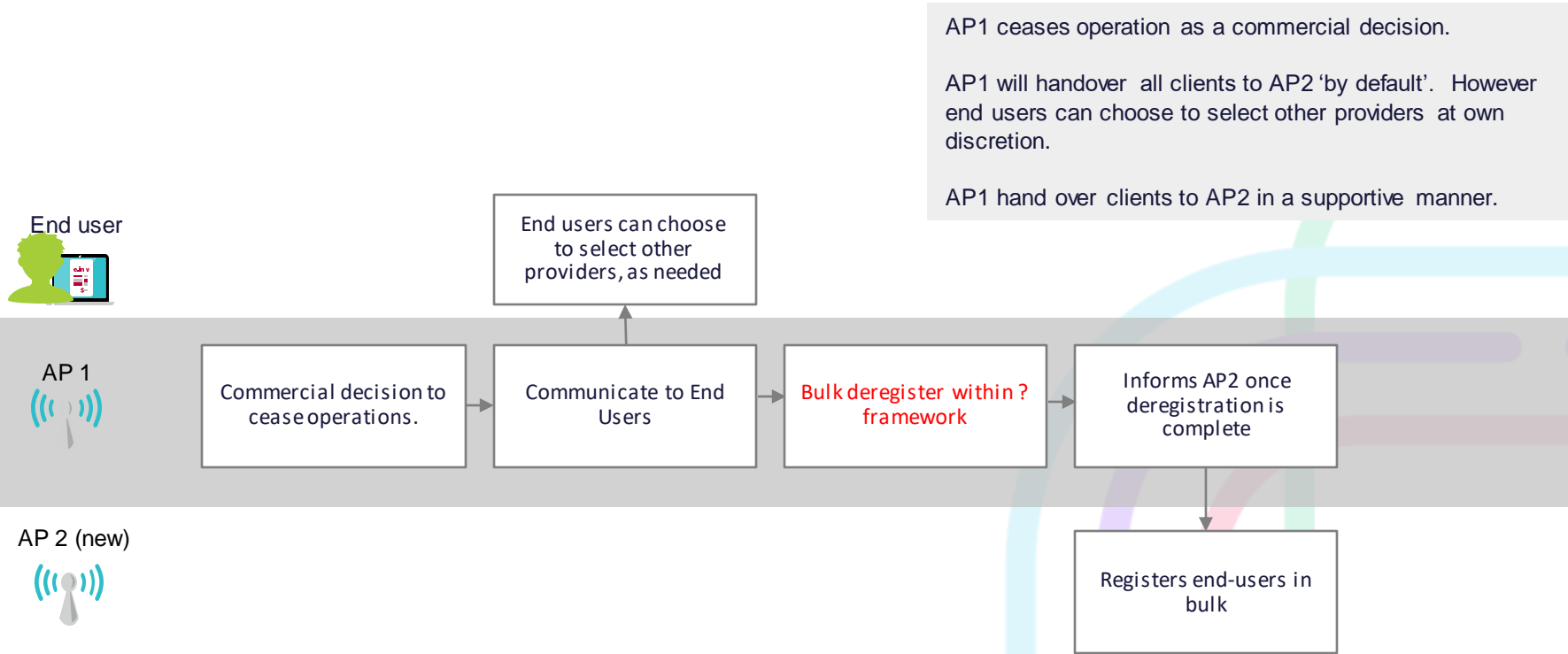
BMS deactivates an end-user, e.g. due to late/no payment.

BMS should ensure the end user is deregistered for Peppol.

Questions for discussion:

1. SLA for bulk deregistration

Scenario 3.1 – AP initiated switch



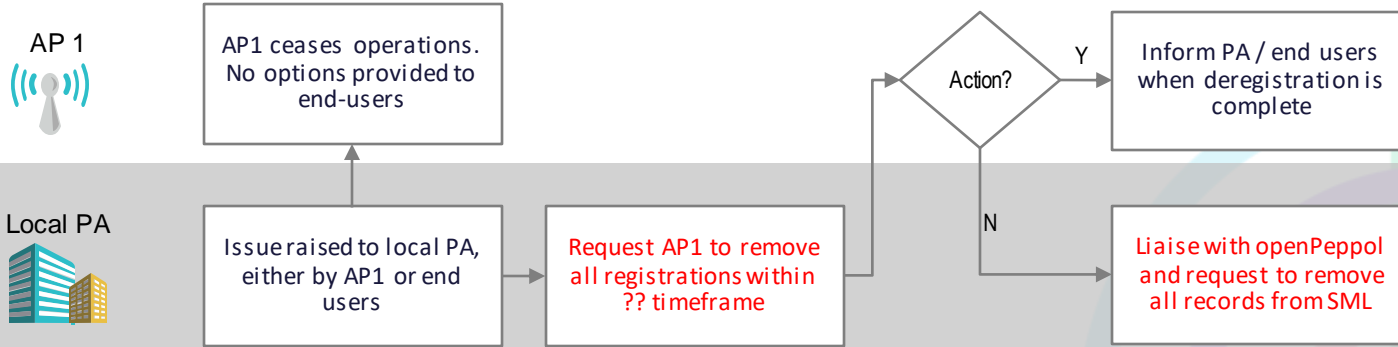
Questions for discussion:

1. For SME clients, how do they understand potential loss of features?
2. SLA for bulk deregistration

Scenario 3.2 – AP initiated switch

This may be an extreme scenario that is unlikely to happen.

AP ceases operations (i.e. sudden exit) and support is required from local PA or openPeppol.



Questions for discussion:

1. Local PA process for removing accreditation?
2. openPeppol process for de-registering an AP or SMP provider?
3. SLA for deregistration, communication to and handover of clients?

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